



Lincoln Financial Group is the marketing name for Lincoln National Corporation and its affiliates.

**The Lincoln National Life
Insurance Company**
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October 23, 2013

City Of Marshfield
Lara Baehr
630 So. Central Ave.
Marshfield, WI 54449

Re: *EmployeeConnect*SM
Group ID

Dear Policyholder,

Lincoln Financial Group is pleased to announce that effective January 1, 2014, *EmployeeConnect* services will be administered by our new partner, ComPsych Corporation. The *EmployeeConnect* program is still provided at no additional cost to you or your employees and there will be no disruption of services currently being provided.

We've expanded our existing program *to include* additional online information, unlimited telephonic legal, financial and work life services, and increased the in person counseling referral network to over 40,000 nationwide. The counseling service is available to your employees and their dependents. A few highlights of the enhanced program features are outlined below.

- Same *four face to face* sessions per person, per issue, per year
- **Unlimited** telephonic support with a ComPsych Attorney for information and referrals to a network Attorney for legal advice and representation. The network referral includes one free 30 minute consultation and a 25% discount for ongoing legal representation
- **Unlimited** telephonic support with a ComPsych Financial Expert for information and referrals to a Certified Financial Planner if needed
- **Unlimited** Work Life services available on a broad range of topics including, but not limited to
 - Child/elder care
 - Resources for home improvement
 - Car buying and moving
 - Wellness options and weight management
- Online information, resources and tools on a variety of topics, such as:
 - **Identity Theft** prevention and resolution
 - Health & wellness, law & regulations, family & relationships
 - Ask an expert, confidential questions to a ComPsych professional

Additional details on the *EmployeeConnect* services are included at the end of this letter. A PDF flier is available online. You can access this information by visiting www.Lincoln4Benefits.com under Forms, then clicking the Administration link. Please discard or update any communication materials you may have referencing the former program.

We hope you and your employees find these new services valuable. Thank you for giving The Lincoln National Life Insurance Company an opportunity to serve you.

Sincerely,

The Lincoln National Life Insurance Company

Services	EmployeeConnectSM
Cost	Provided at no cost with LFG's Long Term Disability product
Eligibility	All employees and their dependents. Employee does not need to be enrolled in LTD to be eligible for counseling and telephonic support.
Child Coverage	Beginning at age 12, under age 12 with parental consent
Sessions (EAP)	*4 Face to Face sessions per person, per issue, per year
Problems Covered (counseling)	Marital/Family, Depression, Addiction, Stress/Anger, Life Transitions, or any other issue benefitting from short term counseling.
Hours of Coverage	24 hours a day, 7 days a week, 365 days a year
Marketing Material	Slim Jim, electronic poster
Legal Service	<ul style="list-style-type: none"> • Unlimited telephonic access to a ComPsych staff Attorney for information • Unlimited referrals to a network Attorney • One free 30 minute consultation in person or by phone with a network Attorney. • Discount of 25% off of published fees for additional services.
Financial Service	<ul style="list-style-type: none"> • Unlimited telephonic access to a ComPsych staff Financial Expert • Referrals to a Certified Financial Planner if needed
Work Life Services	Unlimited telephonic access to work-life services including (but not limited to) <ul style="list-style-type: none"> • Child/elder care • Resources for home improvement, • Car buying and moving • Wedding planning • Wellness options and weight management information
Online and Mobile Access	Broad range of information on the web including <ul style="list-style-type: none"> • Mental health • Wellness, smoking cessation, weight loss • Grief • Parenting issues • Tools, resource information, reading recommendations, "Ask the Expert" for anonymous e-mail communication • Podcasts, videos, slideshows and assessments • Website is available through mobile device
ID Theft	Included online, and through ComPsych legal staff. Provides information and resources on prevention, protection and recovery
Bilingual/Translation capabilities	Spanish, French, Italian, Polish, Arabic, and others. <ul style="list-style-type: none"> • Translation available in 150 languages • Multilingual website
Network	40,000 U.S. providers

Beginning January 1, 2014, your employees and their dependents can access online information by visiting www.Lincoln4Benefits.com and click on the Employee Connect link.

Access will require the following general log in information:

User Name: LFGsupport

Password: LFGsupport1

A new dedicated number for EAP services will be available as of January 1, 2014; this new toll free number is 1-888-628-4824

*In California, up to three sessions in six months, starting with initial contact by employee